

(Approved by A.I.C.T.E. & Permanently Affiliated to JNTUK)

NAAC Accredited Institute & Recognized under Section 2(f) & 12(B) of UGC Act An ISO 9001:2015, ISO 14001:2015 & ISO 45001:2018 Certified Institute.

NH-16, Anakapalle – 531002, Visakhapatnam, A.P.

Mobile: 9963981111, 9963694444, www.diet.edu.in, E-mail: info@diet.edu.in

#### IMPLEMENTATION OF GUIDELINES OF STATUTORY/REGULATORY BODIES

## DIET Grievance Redressal Cell (GRC) policies

As per the directions of AICTE and Gazette of India, the Grievance Redressal Cell has been formed to address the grievances, complaints, malpractices and problems of students/ Staff (Teaching & Non-Teaching) of DIET.

This cell aims to provide students/ Staff (Teaching & Non-teaching) with a platform where they can share their academic related and other miscellaneous problems and seek the best advice. The cell ensures at the end that all the stakeholders should be satisfied and happy during the stay at DIET.

A Grievance Redressal Committee has been constituted for the redressal of the problems reported by the students/staff (Teaching & Non-teaching) of the College with the following objectives:

- To ensure a fair, impartial and consistent way for redressal of various issues faced by the stakeholders.
- To uphold the sanctity of the college by promoting good relationship amongst students and also a good professional relationship between students and staff (both teaching and non-teaching) and also amongst staffs.
- To ensure that grievances are addressed and resolved promptly and in complete confidentiality.
- To ensure that the views of grievant and respondent are respected and that any partyto a grievance is not discriminated or victimized.
- To ensure stakeholders to respect the rights and dignity of one another.

There is a Grievance Redressal Committees at the Department & central level to deal with the grievances of the students and staff (Teaching & non-teaching). Department Grievance Redressal Committee consists of:

- Head of the Department Chairman and principal
- Up to 3 (three) faculty members to be nominated by the Head of Department

#### Grievance Redressal Cell Process

- Any Person raising a request should register the grievance/ complaint through the grievance redressal portal link.
- The grievance will immediately go to the concerned HOD who needs to acknowledge the receipt of the grievance within 24 hrs. Via Portal.
- HOD needs to consult the matter with departmental Grievance members and then provide (1) Necessary solution, (2) Invalid the matter, (3) comment if the same is not under the scope and forward to grievance cell. The time to revert by HOD is 15 days from receipt of the complaint.
- If the student/faculty/staff is not satisfied with the decision of the Department committee, he/she can submit an appeal to the Central Level Grievance Committee within four days from the date of the receipt of the reply from the Department Level Committee.
- If the Complaint is forwarded to the central grievance redressal cell, then the member secretary of the grievance committee will place the matter before the grievance committee members which shall either endorse the decision of the Department level committee or shall pass appropriate solution in the best possible manner.
- The GRC shall send its report with recommendations, if any, to the university and a copy thereof to the aggrieved faculty/ staff/ student, within 15 days from the date of receipt of the complaint.
- In case faculty/staff/student is not satisfied with the decision of the Grievance Redressal Committee, they may appeal to the university for redressal of their grievance. The university level GRC shall address such grievances and settle the matter at the university level.
- While dealing with the complaint, the committee at all levels will observe the law of natural justice and hear the complainant and concerned people.
- While passing an order on any Grievance, at any level, the relevant provisions of the Act/Regulations should be kept in mind and no such order should be passed in contradiction of the same.

## GRIEVANCE AND REDRESSALCOMMITTEE MEMBERS

S.NO	NAME	DESIGNATION	MAIL ID	MOBILE/PHON E NO.
1.	Dr.Ch.Narasimham	Chairman	principal@diet.edu.in	9963993229
2	Dr.K.S.Eswara Rao	Co-Chairman	viceprincipal@diet.edu.in	9963994042
3	Mr.Ch.Dinesh	Convenor, CSE	dinesh@diet.edu.in	9000463074
4	Mr. B.Ch.Srinivas	Co-Convenor	pd@diet.edu.in	8247200256
5	Mr.Malla Mohan	Coordinator forEEE	mmohan@diet.edu.in	77949 99541
6	Mr.R.Suneel	Coordinator for ECE	suneel@diet.edu.in	8463953162
7	Mrs.D.Lakshmi Mythri	Coordinator for ECE	dlmythri@diet.edu.in	8977577949
8	Mr.S.Naveen Kumar	Coordinator forCIVIL	snaveen@diet.edu.in	8919669198
9	Mr.K.SOMA SEKHAR	Coordinator forH&BS	somasekhark@diet.edu.in	9849663440
10	Ms. P.MADHURI	Coordinator forH&BS	pmadhuri@diet.edu.in	7013853309
11	Miss.D.Harika	Coordinator for H&BS	harika@diet.edu.in	9642334884

#### ANTI-RAGGING ACT

As per AICTE regulation on curbing the menace of Ragging Higher Educationalinstitutions 2009, here in after called the "Regulations"

#### PUNISHMENT(S) IN THE EVENT OF RAGGING

The following punishments be awarded as per the AP Anti-Ragging Act, 1997 under sections:

- ➤ 4(i) Teases or embarrasses or humiliates a student shall be punished with imprisonment for a period of six months or with a fine of Rs. 1000/-or with both.
- ➤ 4(ii) Assaults or uses criminal force to or criminally intimidates, a student shall be punished with imprisonment for a period of one year or with a fine of Rs.2000/-or with both.
- ➤ 4(iii) Causes grievous hurt to or kidnaps or abducts or rapes or commits unnatural offence with a student shall be punished with imprisonment for a period of five years or with a fine of Rs.10.000/-or with both.

#### ADMINISTRATIVEACTION INTHEEVENTOFRAGGING:

The Institution shall punish a student found guilty of ragging after following the procedure and inthe manner prescribed here in under:

- 1. The Anti-Ragging Committee of the Institution shall take an appropriate decision, in regard to punishment or otherwise, depending on the facts 35 of each incident of ragging and nature and gravity of the incident of ragging established in the recommendations of the Anti-Ragging Squad.
- 2. The Anti-Ragging Committee, depending on the nature and gravity of the guilt established by the Anti-Ragging Squad, award to those found guilty, one or more of the following punishments, namely.
- a) Suspension from attending classes and academic privileges, withholding/withdrawing scholarship, fellowship and other benefits.
- b) Debarring from appearing in any test, examination or other evaluation process, with holdingresults.
- c) Debarring from representing the institution in any regional or international meet, tournament, youth festival etc.
- d) Suspension/expulsion from the hostel, cancellation of admission.
- e) RusticationfromtheInstitutionforaperiodrangingfromonetofoursemesters.
- f) ExpulsionfromtheInstitutionandconsequentdebarringfromadmissiontoanyotherinstitution for a specified period. Provided that where the persons committing or abetting the act of ragging are notidentified, the institution shall resort to collective punishment.

Nature of ragging	Punishment
Teasing, embarrassing andhumiliating	Imprisonment up to 6 months or fineup to Rs.1000/-or both
Assaulting or using criminal force or Criminal intimidation	Imprisonment up to 1 year or fine upto Rs.2000/-or both
Wrong fully restraining or confiningor Causing hurt	Imprisonment up to 2 years or fineup to Rs.5000/-or both
Causing grievous hurt, kidnapping orabducting or rape or committing unnatural offence	Imprisonment up to 5 years or fine upTo Rs.10000/-or both
Causing death or a betting suicide	Imprisonment up to 10 years orf ineup to Rs.50000/-or both

#### ANTI-RAGGINGCOMMITTEE

There is an active anti-ragging committee constituted under the chairmanship of the principal. Services of committee members are utilized towards counseling of both junior and senior students and also educating senior students about what constitutes ragging as per the latest UGC/AICTE guidelines.

Anti-ragging committee informs the parents and their wards about anti-ragging rules and the consequences of ragging activities, to student and her parents at the time of admission. Also, an anti-ragging squad is constituted which keeps continuous vigilance on all the students. The students are also included in the committee to give them a sense of responsibility and to control ragging in all aspects.

As per referred AICTE "Regulations", Ragging is strictly prohibited in the College Campusas well as outside the College Campus. All students are hereby informed not to indulge in any kind of Ragging activity either directly or indirectly, a strict action as per AICTE "Regulations" will be taken.

For Senior Students: The senior student should note that they should not engage themselves in any kind of ragging activity inside as well as outside of College Campus. Strict action as per above" AICTE "Regulations" will be taken against them if anybody is found indulging in Ragging activity.

For Fresher Students and Parents: The fresher student can contact any of the Committee Member or the Principal at any time, if anybody tries to do Ragging with them. The Fresher studentshould desist from doing anything against their will even if ordered by the seniors. They should immediately contact the Office or any of the Anti-Ragging Committee Member and report the incident immediately. The College will take stringent action against the senior student involved in Ragging .The fresher's should not fear of any action and should not tolerate any kind of atrocities of senior students.

#### Functions:

- Installation and Organization of meeting of the committee members.
- Identifying the various sources and remedies to watch and control ragging related issues.
- Various activities conducted by committee members by surprise visiting at various locations like canteen, terrace, parking, bus etc.
- Display of contact details at suggested prime locations.

#### Measures:

- Selection of committee members from students.
- Motivation for the senior students about Anti-ragging &punishment.
- Observe student's activities in and out of the college hours &out of campus.
- Observe the activities of the students in college hours &in break times.
- Observe the senior's activities in bus stop and other approximating places by the committee members.

## ANTI-RAGGINGCOMMITTEE

According to All India Council Technical Education (AICTE) notified regulation for prevention and prohibition of ragging in AICTE approved technical institutions vide No. 37- 3/Legal/AICTE/2009 dated 01/07/2009, the Principal constituted the Anti-Ragging committee.

S.NO	NAME	DESIGNATION	MAIL ID	MOBILE NO
1.	Dr.Ch.Narasimham	Chairman	principal@diet.edu.in	9963993229
2	Dr.K.S.Eswara Rao	Co-Chairman	viceprincipal@diet.edu.in	9963994042
3	Mr.Ch.Dinesh	Convenor, CSE	dinesh@diet.edu.in	9000463074
4	Mr. B.Ch.Srinivas	Co-Convenor	pd@diet.edu.in	8247200256
5	Mr.Malla Mohan	Coordinator forEEE	mmohan@diet.edu.in	77949 99541
6	Mr.R.Suneel	Coordinator for ECE	suneel@diet.edu.in	8463953162
7	Mrs.D.Lakshmi Mythri	Coordinator forECE	dlmythri@diet.edu.in	8977577949
8	Mr.S.Naveen Kumar	Coordinator for CIVIL	snaveen@diet.edu.in	8919669198
9	Mr.K.SOMA SEKHAR	Coordinator forH&BS	somasekhark@diet.edu.in	9849663440
10	Ms. P.MADHURI	Coordinator forH&BS	pmadhuri@diet.edu.in	7013853309
11	Miss.D.Harika	Coordinator for H&BS	harika@diet.edu.in	9642334884
14.	CIRCLE INSPECTOR OF POLICE			949-073-7758
15.	SUB INSPECTOR OF POLICE			949-242-6739
16.	TOWN POLICE STATTION			08924-222133
	NT COORDINATORS RAGGING & DISCIPLINE COMMITT	EE (2022-23)		
	ROLL NUMBER	NAME	YEAR/SEM	MOBILE NO/PHONE
1.	20U41A4201	KOLNATI VENKATA KASIRAM SAI	ПЛ	9900463074
2.	20U41A4206	LAKKU VAMSIPRIYA	II/I	9000528693
3.	20U41A4217	GEDDAM MANOJ RATAN	II/I	988563074
4	19U41A1203	ASHILESH	IV/I	9968458247
5	19U41A1206	SAI KIRAN	IV/I	9885352485
6	19U41A4217	B SRAVANI	III/I	9985765865
7	19U41A4201	M KUSUMA	III/I	9000463074
8	19U41A4206	PV GANESH	III/I	

9	19U45A0218	N.DHANA SAI	III/I	9182221332
10	19U45A0219	P.MURALISHANKAR	III/I	8464047405
11	19U45A0247	P.MANIKANTA	III/I	9542055919
12	19U45A0251	K.JAYA SAGAR	III/I	9581330741

## **ANTI RAGGING HELP LINE**



## **EMERGENCY CALL UNIT**

## Dadi Institute of Engineering & Technology



An ISO 9001:2008, ISO 14001:2004 & OHSAS 18001:2007 Certified Institution (Approved by All&TE3, New Delhi & Affiliated to JUTU, Kakinada)

NH-5, Anakapalla-591002, Visakhapatnam

## RAGGING IS STRICTLY PROHIBITED & PUNISHABLE

## **PUNISHMENTS:**

Imprisonment under the Government Act Suspension or Debar from the College

Fine upto Rs 2.5 Lakhs

Embossment on his/her Marks cards and other Academic certificates in bold letters

#### CONTACT PERSONS

PRINCIPAL 996-399-3229

POLICE PERSONS

INSPECTOR OF POLICE 949-073-7758
SUB INSPECTOR OF POLICE 949-242-6739
TOWN POLICE STATION 08924 222133

**ANTI - RAGGING COMMITTEE** 

RAGGING

 Convenor
 9000463074

 Co - Convenor
 9963180555

 Squad
 9963981111

 Squad
 9951497962





Dr. R Vaikunta Rao

DADI INSTITUTE OF ENGINEERING & TECHNOLOGY ANAKAPALLE - 531 002

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Approved by AICTE & Permanently Affiliated to JNTUK NAAC Accredited Institute & Inclusion u/s 2(f) & 12(B) of the UGC Act NH-16, Anakapalle, Visakhapatnam-531002, Andhra Pradesh, diet.edu.in

SUBJECT	MONTHLY MINUTES OF MEETING	
Committee  Date: Time:	Grievance & Redressal committee 1/3/2023 1:00pm	Grievance for the month: March ,2023  No of grievances received: NIL  No of grievances disposed: NIL
Venue:	E-LIBRARY	No of Grievances pending : NIL
	List of Committee Members	
Attendance Details:	1. Dr.K.S.Eswara Rao (Convener) 2. Mr.P.Lakshmi Narayana (Coordinator) 3. Mrs.I.Hemaletha (H&BS Coordinator) 4. Mr.A.Sankara Rao (ECE Coordinator)	town The
8	5. Mr. Jagadeesh (EEE Coordinator)  6. Mrs. G. Chandrika (CSE Coordinator)  1 D. Nogasa Ju (EEE)  2 B. ANUSHA (EEE)  3 D. Navear Kumor (EEE)  4 D. Sandhya (EEE)	Buturehou.
Points Discussed:	1. The Committee discussed about precautionary is days in our institute  2. For any kind of grievance reports, Students of greadiet.edu.in  3. Committee members are advised to bring aware between the Faculty members and the students.  4. Committee discussed about the formation of states.	r faculty have to send them to
Resolutions taken, if any:	grievances in view of students and faculty point of	f view
Actions taken from Previous Meetings, if any	Previous month Issues are resolved	

Signature of Functional Head:	Pl-Ant
Signature of Vice- Principal:	Braint.
Signature of Principal:	1 (And

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SUBJECT	MONTHLY MINUTES Andhra Pradesh, diet.edu.in		
	MONTHLY MINUTES OF MEETING		
Committee  Date:	Grievance & Redressal committee 1/2/2023	Orievance for the month: February ,2023  No of grievances received: NIL	
Time:	1:00pm	No of grievances disposed:	
Venue:	E-LIBRARY	No of Grievances pending:	
	List of Committee Members		
Attendance Details:	1. Dr.K.S.Eswara Rao (Convener)  2. Mr.P.Lakshmi Narayana (Coordinator)  3. Mrs.I.Hemaletha (H&BS Coordinator)  4. Mr.A.Sankara Rao (ECE	Phone	
	Coordinator)  5. Mr.Jagadeesh (EEE Coordinator)  6. Mrs .Sharmila(CSE co ordinator)	Coraged Shaupula	
Points Discussed:	1. The Committee discussed about precautional days in our institute  2. For any kind of grievance reports, Stude to grc@diet.edu.in  3. committee members are advised to bring avbetween the Faculty members and the student 4. committee discussed about the formation grievances in view of students and faculty points.	vareness regarding the coordination is.	
Resolutions taken, if any:	NIL		
Actions taken from Previous Meetings,	Previous month Issues are resolved		

Signature of Functional Head;	PL. MARTY	
Signature of Vice- Principal:	2 Coast	_
Signature of Principal:	To a	



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NH-16, Anakapalle, Visakhapatnam-531002, Andhra Pradesh, diet.edu.in

SUBJECT	MONTHLY MINUTES OF MEETING		
Committee  Date: Time:	Grievance & Redressal committee  29/12/2022 1:00pm	Grievance for the month: January ,2023  No of grievances received: NIL  No of grievances disposed: NIL	
Venue:	E-LIBRARY	No of Grievances pending:	
	List of Committee Members		
Attendance Details:	1. Dr.K.S.Eswara Rao (Convener)  2. Mr.P.Lakshmi Narayana (Coordinator)  3. Mrs.I.Hemaletha (H&BS)	Plans	
	Coordinator)	A8) Croyel	
	6. Mrs .Sharmila(CSE co ordinator)	Shourede	
Points Discussed:	1. The Committee discussed about precautions days in our institute	ary measures of corona in upcoming	
	2.For any kind of grievance reports, Stude togrc@diet.edu.in	ents or faculty have to send them	
	3. committee members are advised to bring as between the Faculty members and the studen 4. committee discussed about the formation grievances in view of students and faculty poi	ts. of standard procedure to solve the	
Resolutions taken, if any:	NIL		
Actions taken from Previous Meetings, if any	Previous month Issues are resolved		

Signature of Functional Head:	P.I. wantaan	The second secon	
Signature of Vice- Principal:	Brain 2011		_
Signature of Principal:	(200		

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		Student online grievances	
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14 00			
16 54 00	to be a secured with attribute a 2010 2010		
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12:18:17	Student misbehaved with faculty  Misbehavior		
15 15 31	Mishehavior		
9 05 00	Misbehavior COMPLAINT prievances a files are ready	16 10 10 10 10 10 10 10 10 10 10 10 10 10	
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2.53.03	Black board is not visible while writing on the boar This is from ece department.	d at LH-34	
3.59.00	This is from ece department. Improper cleaning of wash rooms ,so please rectif	fy this problem	
4.00			
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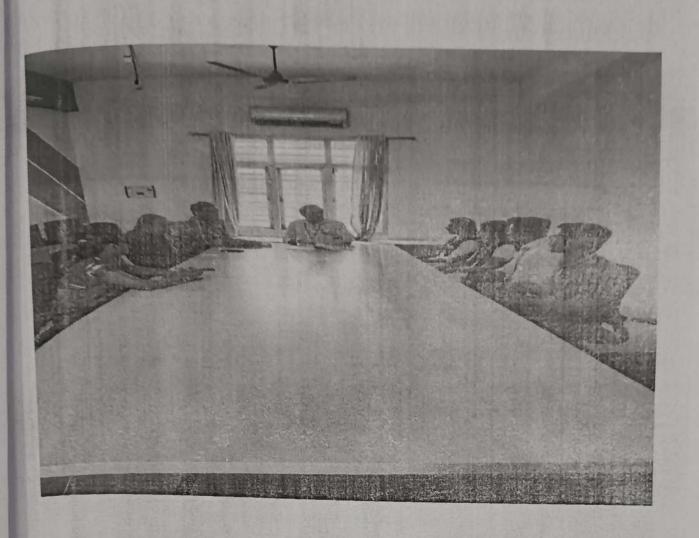
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1/4/2022 12 38 5 1/4/2022 12 40:41 hi 3 1/5/2022 14:06:42 Grievance 3/12/2022 16:54:05 FSDF DFSF U 3/14/2022 10 07:03 student misbehaviour with students in 2018-2019 3/14/2022 10:10:41 student (girl) complaint regarding misbehaviour from boys (13-6-2018) 6 3/14/2022 12:18:17 Student missbehaviour 7 3/29/2022 15:15:57 Student misbehaved with faculty. 3/29/2022 19:05:06 Missbehaviour 6/8/2022 12:22:10 COMPLAINT 8/16/2022 10:56:44 grievances a files are ready 12 12/1/2022 12:53:05 4th floor windows not fitted properly 13 12/1/2022 13:59:08 Black board is not visible while writing on the board at LH-34 This is from ece department. 14 12/1/2022 14:33.13 Improper cleaning of wash rooms, so please rectify this problem.

1 Growance 13 3- Resolved the set the Black Board in Lot 34 for Grand in Lot 34 for Gr

Constenes



Awareness session to Students on "GRIEVANCE& REDDRESSAL ISSUES" on 29/12/2022

CONVENER

PLNATOR

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- IFCT	MONTHLY MINUTES OF MEETING		
SUBJECT		Grievance for the month: December ,2022	
Committee	Grievance & Redressal committee	No of grievances received: NIL	
Date: Time:	01/12/2022 1:00pm	No of grievances disposed: NIL	
Venue:	E-LIBRARY	No of Grievances pending : NIL	
	List of Committee Members	20 /	
Attendance	1) Dr.K.S.Eswara Rao (Convener)	tous	
Details:	2) Dr.M.R.L Gopal (ombudsman)		
	3)Mr.P.Lakshmi Narayana (Coordinator)	Hu	
	4) Mrs.I.Hemaletha (H&BS Coordinator)	Henter	
	5) Mr.A.Sankara Rao (ECE Coordinator)  6) Mr.Jagadeesh (EEE Coordinator)	As C. septe	
	7) Mrs .poornima (CSE co ordinator)	0	
Points Discussed:	1.The Committee discussed about precautionary days in our institute	measures of corona in upcoming	
	2.For any kind of grievance reports, Students or faculty have to send them togrc@diet.edu.in		
	3. committee members are advised to bring away between the Faculty members and the students. 4. committee discussed about the formation of grievances in view of students and faculty point of	standard procedure to solve the	
Resolutions taken, if any:	NIL		
Actions taken from Previous Meetings, if any	Previous month Issues are resolved		

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Mobile: +91 9963981111, Website: www.diet.edu.in, E-mail: info@diet.edu.in

## STUDENT GRIEVANCE & REDRESSAL CELL

Committee: 2022-24

Name of faculty	Designation	Department	Position	E-mail ID	Signature
Dr. Ch. Narasimham	Principal	CSE	Chair Person	principal@diet. edu.in	( ) w
Dr. K. S. Eswara Rao	Professor	H&BS	Convener	deanadmin@d iet.edu.in	1000P
Mr.P.Lakshmi Narayana	Assoc.Profess or	CIVIL	Coordinator	plnarayana@di et.edu.in	91 man
Dr.Prabhakara Rao Chitipolu	Professor	H&BS	Advisory Committee Member	hodhumanities @diet.edu.in	F. Q. A
Dr. K. Sujatha	Professor	CSE	Advisory Committee Member	sujathak@diet. edu.in	1. (mi)
Dr. J. Babu	Professor	ECE	Advisory Committee Member	jettisanjay@g mail.com	Bul.
Dr. K. V. Umakameswari	Assoc.Profes sor	H&BS	Convener	drkameswari@ diet.edu.in	che
Dr M R L Gopal	Rtd HOD AMAL COLLEGE	PHYSICS	OMBUDSM AN	mrlgopal@gm ail.com	1. hold
g K,Vamsi	21U45A0413	ECE	STUDENT	7569948578	L. Gold
10 K.Divya sree	20U41A0419	ECE	STUDENT	8125702224	N. 272 Am
11 D.Nagaraju	21U45A025	O EEE	STUDENT		D. Nagaraju
12 B.Anusha	21U45A024	3 EEE	STUDENT	9063278776	B Arusha L. Marri Hourton
13 Y.Manikanta	20U41A059	99 CSE	STUDENT	9542789359	1 Markidonta



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14 Ý Javassa			TATUDENT	8885675846	7
14 Y.Jayasree	21U41A0553	CSE	STUDENT	8883073846	1.3
15 G.Siva rama k	rishna 21U41A0101	CIVIL	STUDENT	8125314669	G
6 O.Ramus					G. I
.6 O.Ramya	2 <b>2</b> U45A0105	CIVIL	STUDENT	8919169634	0.
7 P.Manoj	22U41A0201	H & BS	STUDENT	9177710493	PM
D.Vanaja	22U41A0205	H & BS	STUDENT	9966738434	0
D. Naveen	2104540251		CTIZOENT	970173253	1.1

2). Waveen Kuman 21U45A0251

EEE

9704732539 STUDENT

D. Nontem

20. P. Bandhya

21U45A043

EEE

8014341547 P. Fringe Student

PRINICIPAL

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## GRIEVANCE & REDRESSAL CELL

Committee: 2022-24

lame of faculty	Designation	Departme nt	Position	E-mail (D
r Ch Narasımham	Principal	CSE	Gran Person	principal@Viet.edu n
K S. Eswara Rao	Professor	H&BS	Convener	deanadmin@diet edu in
r.P.Lakshmi Narayana	Assoc.Professor	CIVIL	Coordinator	plnarayana@diet.edu.in
r Prabhakara Rao hitipolu	Professor	H&BS	Advisory Committee Member	hodhumanities@diet edu in
r K. Sujatha	Professor	CSE	Advisory Committee Member	sujathak@diet edu in
r J Babu	Professor	ECE	Advisory Committee Member	jettisanjay@gmail.com
r K. V makameswari	Assoc Professor	H&BS	Cunvener	drkameswama) a second
r M R L Gopal	Rtd HOD AMAL COLLEGE	PHYSICS	OIVIBUDSMAN	mrlgopa!@gmail.com
Gowtham	Student	CIVIL	Student Co-ordinator	20U41A0106@diet.edu.in
s-x ana	Student	CIVIL	Student Co-ordinator	20U41A0107@diet.edu.in
Raviteja	Student	EEE	Student Co-ordinator	20U45A0211@diet edu in
H.Sai Praveen	Student	EEE	Student Co-ordinator	20U45A0207@diet edillis

PRINCIPAL

PRINCIPAL Dadi Institute of Engineering & Technology ANAKAPAI LE - 531 002

(Approved by A.I.C.T.E., New Delhi & Affiliated to JNTUK, Kakinada)

A NAAC Accredited Institute

An ISO 9001:2008; ISO 14001:2004 & OHSAS 18001:2007 Certified Institution NH-5, Anakapalle – 531002, Visakhapatnam, A.P.

Mobile: +91 9963981111, Website: www.dict.edu.in, E-mail: info@dict.edu.in

# Mechanisms for submission of online/offline students' grievances .

The grievance redressal mechanism is constituted to be implemented in the institute to address the grievance related to students, women harassment, ragging, maintenance and other related issues. The grievance committee members investigate the cases through following mechanism:

- 1. An individual has to submit a grievance form
- 2. The submitted form is reported to the IQAC.
- 3. The IQAC then review the grievance and forward to Registrar office or concerned Department/Section In charge.
- 4. The concerned section will then takes action and submit the report to the grievance committee for the closure of grievance within stipulated time.
- 5. The information about the action taken is communicated to the individual who has put up the grievance.

R MONTH TO MONTH TO MANUAL TO MANUAL

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# Grievance Redressal

your response has been recorded.

submit another response

This form was created inside of Dadi Institute of Engineering & Technology (DIET) Report Abuse

Google Forms



PRINCIPAL Dadi Institute of

Engineering & Technology
ANAKAPALLE 501 000

PRINCIPAL

# GRIEVANCE BOX

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phone: 08924-221111 / 221122/9963981111, www.diet.edu.in, E-mail: info@diet.edu.in

## Preamble

ICTE has notified regulation for establishment of mechanism for grievance dressal Committee for all the AICTE approved technical Institutions vide No. 3/Legal/2012 dated 25.05.2012. In order to ensure transparency by technical inutions imparting technical education, in admissions and with objectives of venting unfair practices and to provide a mechanism to students for redressal neir grievances.



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## Aim of the GRC

main aim of the GRC in DIET is to address the Grievances of the students, faculty as well as main and a free and fair manner with zero tolerance to the perpetrators with in stipulated to the perpetrators with in stipulated

Grievances or Complaint" includes any communication that expresses satisfaction, harassment in respect of the conduct or any act of omission or mmission or deficiency of service and in the nature of seeking a remedial

ne Grievances may broadly include the following complaints of the aggrieved idents

- a. Academic
- b. Non-Academic
- c. Grievance related to Assessment
- d. Grievance related to Victimization
- Grievance related to Attendance
- Grievance related to charging of fees
- Grievance regarding conducting of Examinations
- h. Harassment by colleague students or the teachers etc.
- Harassment of Women at Workplace
- Harassment of SC/ST students and faculty



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## DIET Grievance Redressal Cell (GRC) policies

As per the directions of AICTE and Gazette of India, the Grievance Redressal Cell has As per fired to address the grievances, complaints, malpractices and problems of been Tolling & Non-Teaching of DIET.

This cell aims to provide students/ Staff (Teaching & Non-teaching) with a platform where they can share their academic related and other miscellaneous problems and seek the best advice. The cell ensures at the end that all the stakeholders should be satisfied and happy during the stay at DIET.

A Grievance Redressal Committee has been constituted for the redressal of the problems reported by the Students/staff (Teaching & Non-teaching) of the College with the following objectives:

- . To ensure a fair, impartial and consistent way for redressal of various issues faced by the stakeholders.
- . To uphold the sanctity of the college by promoting good relationship amongst students and also a good professional relationship between students and staff (both teaching and non-teaching) and also amongst staffs.
- . To ensure that grievances are addressed and resolved promptly and in complete confidentiality.
- · To ensure that the views of grievant and respondent are respected and that any party to a grievance is not discriminated or victimized.

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To ensure stakeholders to respect the rights and dignity of one another.

The institute has been constituted grievance redressal cell also for faculty /staff members . The grievance redressal committee constituted during 2022-24 excluding student members shall be act as grievance redressal committee for faculty/staff members

There is a Grievances Redressal Committees at the Department & central level to deal There is a time Department & central level to deal with the grievances of the students and staff (Teaching & non-teaching). Department Grievance Redressal Committee consist of:

- . Head of the Department Chairman and principal
- Up to 3 (three) faculty members to be nominated by the Head of Department

## Grievance Redressal Cell Process

- Any Person raising a request should register the grievance/ complaint through the grievance redressal portal link.
- The grievance will immediately go to the concerned HOD who needs to acknowledge the receipt of the grievance within 24 hrs. Via Portal.
- HOD needs to consult the matter with departmental Grievance members and then provide (1) Necessary solution, (2) Invalid the matter. (3) comment if the same is not under the scope and forward to grievance cell. The time to revert by HOD is 15 days from receipt of the complaint.
- If the student/faculty/staff is not satisfied with the decision of the Department committee, he/she can submit an appeal to the Central Level Grievance Committee within four days from the date of the receipt of the reply from the Department Level Committee.

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- If the Complaint is forwarded to the central grievance redressal cell, then the member secretary of the grievance committee will place the matter before the grievance committee members which shall either endorse the decision of the Department level committee or shall pass appropriate solution in the best possible manner.
- The GRC shall send its report with recommendations, if any, to the university and a copy thereof to the aggrieved faculty/ staff/ student, within 72 hours from the date of receipt of the complaint.
- In case faculty/staff/student is not satisfied with the decision of the Grievance Redressal Committee, they may appeal to the university for redressal of their grievance. The university level GRC shall address such grievances and settle the matter at the university level.
- While dealing with the complaint, the committee at all levels will observe the law of natural justice and hear the complainant and concerned people.
- While passing an order on any Grievance, at any level, the relevant provisions of the Act/Regulations should be kept in mind and no such order should be passed in contradiction of the same.

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NH-16, Anakapalle, Visakhapatnam-531002, Andhra Pradesh
Phone: 9963981111/9963694444, E-Mail: info@diet.edu.in, Web: www.diet.edu.in

SUBJECT	MONTHLY MINUTES OF MEETING	G
substantituee e: e:	Grievance & Redressal committee  01/2/22 1:00pm	Grievance for the month: February ,2022  No of grievances received: NIL  No of grievances disposed: NIL  No of Grievances pending: NIL
<sub>enue</sub> :	E-LIBRARY	
endance ails:	List of Committee Members  1) Mr.P.Lakshmi Narayana (Congain and Sana) Ms.Vanaja Sivalanka (H&BS) Coordinator  3) Ms.M.Jyothi (ECE Coordinator)  4) Mr.Jagadeesh (EEE Coordinator)  5) Mrs poornima (Cse co ordinator)	r) pyhui tor) com

Points Discussed:	1. The Committee discussed about precautionary measures of condition of institute days in our institute  2. For any kind of grievance reports, Students or faculty have togrowed diet. edu. in togrowed diet. edu. in some students.  3. Committee members are advised to bring awareness regarding to between the Faculty members and the students.  between the Faculty members and the formation of standard procedure.  4. Committee discussed about the formation of standard procedure. grievances inview of students and faculty point of view.	e to send then he coordin
Resolutions taken, if any:  Actions taken from Previous Meetings, If any	NIL revious month Issues are resolved	
Signature of Vice-Principal:	200P	
Principal:	(3-a)	



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## **DIET Internal Complaints Committee**

#### Vision

To ensure gender equity in a safe environment and protection against sexual harassment of women staff and girl students

#### **Mission**

- 1. To provide safe workplace.
- 2. To develop a policy against sexual harassment for women at DIET.
- 3. To ensure the implementation of the policy in letter and spirit through proper reporting of the complaints and their follow-up procedures.
- 4. To uphold the commitment of the Institute to provide an environment free of gender based discrimination.
- 5. To promote a social and psychological environment to raise awareness on sexual harassment in its various forms.

## **SOP Internal Complaints Committee, DIET, Anakapalle**

- A complaint received in ICC is processed if it is a matter of sexual harassment of women at work place and comes under the preview of The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013.
- 2. The members of the Internal Complaints Committee are the members of the Enquiry Committee and the whole process of enquiry is to be completed within the stipulated time of 30 days.
- 3. After the complaint is received it is mandatory to take action within 7 days of receipt of the complaint.



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- 4. The Complainant is requested by the Enquiry Committee to appear before the Committee in a given date to present her case.
- 5. A letter is sent to the respondent with the remark to provide the clarification within 10 days of the receipt of the intimation sent by the Enquiry Committee.
- 6. After receipt of the response of the Respondent in ICC, the Respondent is requested by the Enquiry Committee to appear before the Committee in a given date to defend his case.
- 7. If the Enquiry Committee is of the opinion that the matter is sensitive then immediate interim relief under Chapter V, Clause 12 (1) (a) of The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 is provided to the Complainant.
- 8. The interim relief to the Complainant is also given in the shape of leave/ transfer of the Complainant to any other department for the time being until the case is resolved.
- 9. The Enquiry Committee also requests the Complainant through a letter to provide the list of names of witness/es, documents if any, to the Enquiry Committee within 3 days time.
- 10. The concerned department is also requested to provide CCTV Camera footage of the incident to the Enquiry Committee of ICC.
- 11. The witness/es are requested by the Enquiry Committee to appear before the Committee in a given date to present the case.
- 12. The Enquiry Committee after hearing the witness/es again request the Complainant as well as the respondent to appear before the Committee in different dates for further clarification in the case.
- 13. After going through all the documents and witness the Enquiry Committee submits the report and recommends the same to the higher institutional authority.
- 14. The Complainant as well as the Respondent is also intimated through a letter regarding the submission of report to the higher institutional authority.
- 15. All the files and reports are kept confidential in the office of the Internal Complaints Committee and the keys of the locker are in custody of the Presiding Officer, ICC. After



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the closure of the case the original file is confidentially submitted to the Chairperson of DIET and a copy of the same is kept confidential in the ICC for office record.

## SOP of the Office of the ICC, DIET, Anakapalle

- 1. The concerned person designated, open the Office room and switch on the internet router enabling internet connectivity for the Office.
- 2. All the papers/notices/circulars are received in the office of the Office. Details of paper are entered in the receipt register.
- 3. Papers are shown to the Presiding Officer for her comment.
- 4. Presiding Officer returns the paper with her comment and if needed mark the paper to the relevant person related to the work.
- 5. The paper is then placed in the respective file (Office file/ Personal file/ Circular file/ NAAC/ IQAC/ File for Minutes of Meeting etc).
- 6. Copies of the papers are then circulated/put on the Notice Board or given to concerned Teaching and Non-Teaching staff marked by the Presiding Officer.
- 7. The details of all papers which are to be dispatched from the office are first entered in the dispatch register and are send to the respective offices (Dean's Offices/ Principal's Offices/ Departments/ Provost Office various section of Registrar office etc.)
- 8. The office maintains all the concerned complaints and administrative records.
- A separate e-mail ID was created for ICC (icc@diet.edu.in) in 2013



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## **Composition of Internal Complaint Committee (2022-2024):**

S.No	Name	Department/Designation	Phone number	Email id	Category
1.	Dr.Uma Kameswari Presiding Officer	Professor of H&BS	9885062256	drkameswari@diet.edu.in	Professor Category
2.	Ms.S.Shabeena Convenor	Assistant Prof. of ECE	8328200804	shabeena@diet.edu.in	Teaching Category
3.	Mrs.Ch.Lakshmi Prasanna Member	Assistant Prof. of EEE	8639678152	lakshmiprasanna@diet.edu.in	Teaching Category
4.	Ms.G.Sirisha Member	Assistant Prof. of BS&H	8328509299	gshirisha@diet.edu.in	Teaching Category
5.	Mrs.M.Kedhareswari Member	Assistant Prof. of CIVIL	6305171198	kedhareswarim@diet.edu.in	Teaching Category
6.	Ms.P.Aswini Member	Non-Teaching-EEE	9989047371	aswinip@diet.edu.in	Non-Teaching Category
7.	Ms.B.Dhana Lakshmi Member	Non-Teaching-CSE	8317505299	bdhanalakshmi@diet.edu.in	Non-Teaching Category
8.	Ms.V.Meghana Member	IV-ECE	9290629383	19U41A0430@diet.edu.in	Student Category
9.	Ms.K.Swetha	IV-EEE	9398854947	20U45A0228@diet.edu.in	Student Category



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	Member				
10	Ms.Tabassum Member	III-CSE	8688985416	19U41A0582@diet.edu.in	Student Category
11	Ms.S.Sai Vineela Member	II-CIVIL	9392548631	21U45A0106@diet.edu.in	Student Category
12	Ms.P.Syama Member	II-ECE	9949105567	20U41A0473@diet.edu.in	Student Category
13	Ms.D.Sai Saranya Member	I-CSM	7989132625	21U41A4207@diet.edu.in	Student Category
14	Ms.K.Vyjayanthi Member	I-CSE	9292700804	21U41A0502@diet.edu.in	Student Category
15	Ms.N.Poojitha Member	I-ECE	6303029782	21U41A0468@diet.edu.in	Student Category
16	Ms.Jyoshna Member	MBA	8247638187	20U41E0006@diet.edu.in	Student Category
17	Dr.M R L Gopal Member	Rtd HoD-Physics Dept AMAL College (A),Anakapalle Aided College	9247296912	mrlgopal@gmail.com	NGO Category

DIET Internal Complaint Committee (DICC), functions as per the provisions of the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act 2013. Any grievances in this regard may be referred to the Cell. Counseling and support services are available for the students, staff and others in need on the campus.



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#### SEXUAL HARASSMENT OF WOMEN AT WORKPLACE ACT

In 2013, the Government of India passed the 'Sexual Harassment of Women at Workplace Act' (referred to as Act hereinafter). The purpose of the Act was to avert and address sexual harassment issues at workplace. Consistent with the Visakha judgment, the Act aspires to ensure women's right to workplace equality, free from sexual harassment. It is important to note that the Act provides a civil remedy to women and is in addition to other laws that are currently in force to protect women's rights. Consequently, any woman who wishes to report instances of sexual harassment at the workplace has the right to take recourse of both civil and criminal proceedings.

#### **GUIDELINES:**

It is proposed that sexual harassment be recognized as a violation of women's fundamental right to equality and that all workplaces/establishments/institutions be made accountable and responsible to uphold these rights. The Supreme Court of India created legally binding guidelines basing it on the right to equality and dignity accorded under the Indian Constitution as well as by the UN Convention on the Elimination of All Forms of Discrimination against Women (CEDAW).

Three key obligations were imposed on institutions to meet that standard, namely:

Prohibition

Prevention

Redress

#### Objectives, Roles and Responsibilities of DIET Internal Complaints Committee:

- 1. Implementation of the Anti–Sexual Harassment Policy at the workplace and prevent discrimination.
- 2. Submit an Annual Report



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- 3. Create awareness at the workplace by way of documents, notices, workshops, seminars, etc.
- 4. Create awareness of the policy framework amongst all primary stakeholders.
- 5. Provide a safe and accessible mechanism of complaint to the victims
- 6. Maintain confidentiality in all aspects of any proceedings of the Committee
- 7. Recommend appropriate redressal and punitive action against the guilty to the Management.



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SUBJECT	REVIEW OF COMMITTEE MEETING
Committee: Date:	Internal Complaint Committee (ICC) 03/08/2022
Time: Venue:	10.30-11.30PM Conference Hall-2
Attendance Details:	
	List of Members attended:
_	1.Presiding Officer
	2.Convenor
	3.Faculty Coordinators 4.Student Coordinators
	5. Non Institution Member Legal Expert
	Standard Operating Procedure of DIET
Points Discussed:	1.Discussed the objectives, guidelines and Standard Operating Procedure of DIET line with AICTE guidelines regarding ICC.  2.Discussed to maintain hygiene in washrooms. Informed the concern department coordinators to pass the information to students.  3.Discussed about the safety and security of girl students and women staff. If internal issues arise informed the student coordinators and faculty coordinators make notice to ICC.  4.If any internal issue arise the committee will resolve the issue within 48-72 hours.  5.Discussed about Medical room and facilities available for the students and facilities the college.  6.Discussed about the measures initiated for promoting gender equity.
Resolutions taken,	NIL
if any:	
Actions taken from	
Previous Meetings,	NIL
if any	
Signature of Functional Head:	Ms.S.Shabeena
Signature of Vice- Principal:	Dr.Eswar Rao
Signature of Principal:	Dr.Challa Narasimham



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Website: www.diet.edu.in,9963688497 E-mail: disciplin

SUBJECT	DISCIPLINE COMMITTEERS discipline@diet.edu.in					
Committee / Club:	DISCIPLINE COMMITTEE- MINUTES OF THE MEETING Discipline & Anti-ragging Committee-OCTOBER:2023					
Date: Time: Venue:	09-10-2023 12:40 PM LAB-9					
Details:	Members attended:  1) Mr. B. Ch. Srinivasa Rao, (P.D), MEMBER (Subsection of the Control of the					
Points Discussed:	<ol> <li>No Complaint was registeredinthe month of SEPTEMBER:2023.</li> <li>Instructed Discipline coordinators to monitor the student activities and dress code on their respective floors and take action to avoid group discussions and gatherings during break and lunch hours.</li> <li>Coordinators are instructed to strictly inform their respective branch students that they should only leave the college campus with proper permission from the concerned.</li> <li>Discipline coordinators should monitor the college premises regularly to avoid in discipline activities.</li> </ol>					
Resolutions						
taken,						
if any:						
Actions taken if any						
Signature of Functional Head:	2. Samo 9/10/23					
Signature of Vice- Principal	Quaixut 3/10/23					
Signature of Principal	freakent 9[10/2)					

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Website: www.diet.edu.in,9963688497E-mail: discipline@diet.edu.in

Date:18-08-2023

## **CIRCULAR**

All discipline coordinators are inform that GRADUATION DAY on 19th August 2023 going in our Institute so all Department coordinators and studentscoordinators follow the norms to make the event grand success by without any indiscipline activities in the campus.

		1 1 1 1	CANTEEN
DUTES	LOBBY-HELP DISK	SEMINAR HALL-1 AC	The views of Con-
S.NO	make make the form of a sucker	Mr. K.SRINIVAS RAO	
		(EEE) Mr. RAMANA BABU (ECE)	Cl
3		Mr. A DEVI PRASAD	
A To		Mr . UDAY BHASKAR (C.S.E)	MnB.Ch.Srinivasa rao (PD
5	and		
6	Mrs.SWAPUNA(H&BS)		P.D I

CIVIL



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N11-16, Anakapalle = 531002, Visakhapatnam, A.P.

Website: www.diet.edu.in .9963688197

SUBJECT	DISCIPLINE COMMITTEE - MINUTES OF THE MEETING
Date: Time:	Discipline & Anti-ragging Committee-SEPTEMBER:2023  04-09-2023  10:40 AM  LAB-9
Details:	Members attended:  1) Mr. B. Ch. Srinivasa Rao, (P.D), MEMBER Rule  2) Mrs. D. Swapna, H&BS, MEMBER  3) Mr. O. Suresh, CIVIL, MEMBER  4) Mrs. Ramana babu, ECE, MEMBER  5) Mr. K. Srinivas rao, EEE, MEMBER  6) Mr. S. Shyam Kumar, CSE, MEMBER
	1) No Complaint was registered in the month of AUGUST-2023. 2) Instructed Discipline coordinators to monitor the student activities and dress code on their respective floors and take action to avoid group discussions and gatheringsduringbreakandlunchhours.
Points Discussed:	3) Coordinators are instructed to strictly informtheirrespective branch studentsthat they should only leave the college campus with proper permission from the concerned.  4) Discipline coordinators should monitor the college premises regularly to avoid indiscipline activities.
Resolutions	***************************************
taken, if any:	
Actions taken if any	STREET, STREET
Signature of Functional Head:	I & Dome Helis
Signature of Vice- Principal	Avairant 4/9/20
Signature of Principal	Quir May 1912



(Approved by A.I.C.T.E., New Delhi & Permanently Affiliated to INTU GV)

Accredited by NAAC with 'A' Grade and Inclusion u/s 2(f) & 12(B) of UGC Act

An ISO 9001:2015, ISO 14001:2015 & ISO 45001:2018 Certified Institute.

NH-16, Anakapalle - 531002, Visakhapatnam, A.P.



Website: www.diet.edu.in ,9963688497 E-mail: discipline@diet.edu.in

## Discipline & Anti-Ragging Circular

Dt: 31/08/2023

In regard to the Commencement of I B.Tech. classwork from 1st September 2023, all the discipline coordinators are hereby informed to attend their respective Discipline & Anti-ragging duties regularly as per the given schedule.

DAY	MORNING (CANTEEN) (9:00AM -9:30AM)	BREAK (STORE) (10:40-11:00 AM)	LUNCH (CANTEEN) (11:50 AM-12-40 PM)	EVENING(BUSES PARKING) (4:00-4:30 PM)
MON	Mr. Ramana Babu, ECE	Mr. O. Suresh CIVIL	Mr. B.Ch. Srinivasa Rao <sub>s</sub> (P.D)	Mrs.D.Swapna, BS & H
TUES	Mrs.D.Swapna, BS & H	Mr. B.Ch. Srinivasa Rao <sub>s</sub> (P.D)	Mrs.D.Swapna, BS & H	Mr. O. Suresh CIVIL
WED	Mr. S Shyam Kumar CSE	Mrs.D.Swapna, BS & H	Mr. B.Ch. Srinivasa Rao,(P.D)	Mr. K.Srinivas Rao EEE
THURS	Mr. B.Ch. Srinivasa Rao,(P.D)	Mr. K.Srinivas Rao HEE	Mr.O.Suresh CFVIL	Mrs D Swapna, BS & H
FRI	Mr. O. Suresh CIVIL	Mrs.D.Swapna, BS & H	Mr. Ramana Babu, ECE	Mr. S Shyam Kumar CSE
SAT	Mr. K.Srinivas Rao EEE	Mr. B.Ch. Srinivasa Rao (P.D)	Mr. S Shyam Kumar CSE	Mr. Ramana Babu, ECE

Discipline Functional Head

PRINCIPAL Dadi Institute of Engineering & Technology

ANAKAPALLE 53' 002





**ANTI-RAGGING AWARENESS**